



Nobody's Cats Foundation CLIENT CODE OF CONDUCT

The Nobody's Cats Foundation operates a dedicated spay/neuter clinic for community cats from the 15 counties of southcentral Pennsylvania, and partners with individuals, businesses, non-profit peers, and municipalities to encourage implementation of Trap Neuter Return (TNR) as the preferred strategy for humanely managing and reducing community cat populations.

We require our community to communicate and engage with our staff, volunteers, and clients in a civilized and respectful manner. We have zero tolerance for the following behavior toward them:

1. Verbal abuse, malicious or threatening statements, profanity or disrespect.
2. Any form of harassment including discriminatory comments and/or actions, and intimidation tactics and/or threats.
3. Public disclosure of another client's, staff member's or volunteer's private information, including address, phone number, place of employment, and other personal data.
4. Any other objectionable behavior that disrupts our mission and disturbs our veterinarians, veterinary technicians, shelter staff, volunteers, clients, and/or patients.

This policy applies to all forms of interaction, whether digital (phone, email, social media), or in-person. This policy is strictly enforced and non-compliance will result in corrective measures leading up to and including temporary or permanent discontinuation of services.

For questions or concerns please contact our Managing Director Christine Arnold at carnold@nobodyscats.org